

CYCLE TRAINING UK

Hackney Park Services

Delivering mythbusting seminar and cycle training to Hackney Park Rangers

- CLIENT:** London Borough of Hackney
- WHAT:** Seminar outlining risk and perceptions, legal aspects and issues with regards to cyclists sharing space in parks. In addition, cycle training is given to ensure rangers can cycle safely and confidently in the park and between sites.
- WHY:** To enable Rangers to meet new contract requirements. To inform Rangers of cycling issues that impact on their day-to-day job. To ensure Rangers have good cycling skills.

London Borough of Hackney has a contract condition requiring all Park Rangers in the borough to be mobile. To support the Rangers the borough rolled out a series of seminars and training sessions as well as providing a fleet of new pool bikes.

The Hackney Parks Services training programme includes:

Cycle Awareness/mythbusting seminar: Understanding issues around cycling and the law (helmets, shared space, cycle lanes) specifically in a park environment. Discussing local cycling facilities, sharing spaces with cyclists in the borough and the responsibility of the cyclist.

Group control skills training: A group of Park Rangers take Level 1 Bikeability control skills training – good control skills are essential in a busy park environment.

One-to-one training: Following on from the control skills training each Ranger is allocated a two hour session during work time when they can take more advanced Level 2 and Level 3 on-road training. This on road training will enable the Rangers to commute safely between parks.

“The aims of the session were crystal clear and the teaching patient and thorough. The training has given me more confidence.” *John, Hackney Park Ranger*

“Cycle Training UK has worked on a number of bespoke projects in Hackney such as training Community Safety Wardens, School Crossing Patrols and Hackney Home drivers. Cycling impacts on the work of many employees in the borough. When everybody understands the issues faced by people on bikes and myths about cycling are dispelled, it makes for a much more understanding, cycle-friendly culture. This culture is something that all London boroughs are looking to nurture.” *David Dansky, Cycle Training UK Instructor*

“Many Hackney Borough employees come in contact with cyclists in their work for the borough. For Park Rangers who work in busy shared spaces it made sense to ensure that they are equipped and fully informed to manage issues regarding cycling - as well as being able to cycle safely and confidently themselves.” *Pat Gannon, Cycle Training Manager, London Borough of Hackney*

